

Quality care results from the L. M. Salmen Surgical Center at Unity Hospital

PERFORMANCE MEASURE	2007	2008	2009	
VOLUMES ¹				
Inpatient and outpatient surgical procedures are performed at Unity Hospital in 11 specialty areas				
• # of inpatient surgeries performed	3,395	3,616	3,720	
• # of outpatient surgeries performed	7,407	7,278	7,484	
HEART ATTACK ^{1, 2}				NAT'L AVG
• % of patients who had a Myocardial Infarction (heart attack) during or immediately after surgery	0.24%	0.29%	0.18%	0.4% ²
BLOOD CLOTS ¹				
• % of patients diagnosed with Deep Vein Thrombosis (blood clots) in the limbs following surgery	0.04%	0.12%	0.19%	0-60%*
MORTALITY RATES ^{1, 3}				
• % of deaths within 30 days of an operation	0.18%	0.15%	0.15%	NA
PATIENT SATISFACTION ⁴				
	2007	2008	2009	GOAL
• % of ambulatory surgery patients who strongly agree that efforts to control their pain were adequate	91.6%	86%	83.8%	100%
• % of outpatient surgery patients who are very likely to return to the Surgical Center at Unity Hospital for surgery if needed	97.5%	98.3%	96.9%	100%

1 Data from Department of Surgery.

2 Current Surgical Diagnosis and Treatment edition 10, page 30.

3 Mortality rates are not adjusted for the type of surgery or an individual's risk factors.

*Dependent on the type of surgery and risk factors.

4 Patient safety and satisfaction scores include all surgeries performed at Unity Hospital.

"The care I received was beyond excellent. I'll definitely come back if necessary."