

Quality care results from  
**The Villages**

RESIDENT SATISFACTION	2009	2010	2011	NATIONAL AVERAGE*
Overall Resident Satisfaction:	<b>91.8%</b>	<b>89.5%</b>	<b>91.1%</b>	<b>82.1%</b>
Value for the Cost:	<b>86.9%</b>	<b>81.7%</b>	<b>82.2%</b>	<b>79.2%</b>
Willingness to Recommend:	<b>91.6%</b>	<b>88.6%</b>	<b>92%</b>	<b>85%</b>



*"I love it here! I love the people and the staff. This is my home and I am proud of it."*

*"With all of the activities they plan, we could be busy being social several times each day!"*

**For more information, visit:**  
[www.villageseniorliving.org](http://www.villageseniorliving.org)

\* Data from Stackpole & Associates survey of 4500 residents nationwide who reside in full service independent retirement communities.