

Quality care results from the Joint Replacement Center at Unity Hospital

| PERFORMANCE MEASURE | 2007 | 2008 | 1st Qtr 2009 | 2nd Qtr 2009 | 3rd Qtr 2009 | 4th Qtr 2009 |
|---|------------|------------|--------------|--------------|--------------|--------------|
| VOLUMES | | | | | | |
| • # of knee replacements <i>(the most common joint in need of replacement)</i> | 696 | 890 | 261 | 217 | | |
| • # of hip replacements | 301 | 367 | 124 | 102 | | |
| • # of shoulder replacements | 26 | 31 | 4 | 10 | | |

| RISK FACTORS | | | | | | | | NAT'L AVG |
|---|------|----------------|----------------|----------------|----------------|--|--|------------------------|
| With any major surgery, there are potential risks. We take a number of precautions to minimize these risk factors. | | | | | | | | |
| • Post-operative joint infection rate <i>(when an infection develops in the joint after surgery)</i> | KNEE | 0.85% | 0% | 0% | 0.09% | | | 2% ¹ |
| | HIP | 0% | 0% | 0% | 0.09% | | | 2% ¹ |
| • Significant embolic events including blood clots (DVT) and pulmonary embolism | | 6 cases | 2 cases | 4 cases | 3 cases | | | NA |

| PATIENT SATISFACTION | | | | | | | | GOAL |
|---|--|--------------|--------------|--------------|--------------|--|--|-------------|
| • % of patients who said their joint replacement process was smooth and well coordinated from start to finish ² | | 98.3% | 95.7% | 95% | 97.9% | | | 100% |
| • % of patients who would recommend the Joint Replacement Center at Unity Hospital to family or friends who need a joint replacement ³ | | 97.6% | 98.3% | 97.8% | 99.1% | | | 100% |

1 National average from National Nosocomial Infection Surveillance.
2 Data from inpatient survey.
3 Data from 3-month outcome survey.



For more information, visit:
www.unityhealth.org/joint_replacement

"The Joint Replacement Center staff provided excellent care the whole time I was there. I wouldn't go anywhere else!"

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MAKING LIFE BETTER**