

## Quality care results from Intensive Care Unit at Unity Hospital

PERFORMANCE MEASURE	2007	2008	1st Qtr 2009	2nd Qtr 2009	3rd Qtr 2009	4th Qtr 2009	NAT'L AVG <sup>1</sup>
<b>VENTILATOR MANAGEMENT</b> ( <i>Breathing Machines</i> )							
<ul style="list-style-type: none"> <li># of ventilator associated pneumonia infections per 1,000 acute vent days<sup>2</sup> (<i>when a patient is on a ventilator for less than 14 days</i>)</li> </ul>	1 infections	0 infections	0 infections				5.1 infections
<b>INFECTION RATES</b>							
<ul style="list-style-type: none"> <li># of primary bloodstream infections from central lines (<i>An IV line inserted into a large vein for treatment purposes</i>) per 1,000 line days<sup>3</sup></li> </ul>	0.3 infections	1.2 infections	2.1 infections				3.2 infections
<b>SKIN CARE</b>							<b>GOAL<sup>4</sup></b>
<p>Although we take steps to prevent skin wounds caused by pressure on bony parts of the body (by frequently changing patients' positions and using soft padding), patients with certain medical conditions may be prone to pressure sores.</p>							
<ul style="list-style-type: none"> <li>% of patients who acquired pressure sores during their stay in the ICU</li> </ul>	2.8%	1.9%	1.9%				less than 10%
<b>PATIENT SATISFACTION</b>							<b>GOAL<sup>4</sup></b>
<ul style="list-style-type: none"> <li>% of patients who agree that staff responded to their needs in a timely manner</li> </ul>	97.6%	98.8%	100%				100%
<ul style="list-style-type: none"> <li>% of patients who would return to Unity Hospital if needed</li> </ul>	100%	100%	100%				100%

- National averages and medians are from VHA and fluctuate each quarter. The numbers listed are current for this quarter.
- Acute vent days are the number of days that a patient in the hospital is on a ventilator.
- A line day is the number of days a patient in the hospital has a central intravenous line.
- Unity Hospital goal for critically ill patients.

