

CHOOSING THE *best* PLACE to deliver your baby

WHAT TO LOOK FOR

UNITY HOSPITAL
(Formerly Park Ridge Hospital)

OTHER

QUALITY MEDICAL CARE

Are clinical outcomes and patient satisfaction scores publicly available?

Visit www.unityhealth.org/doc/ctc_fbp.pdf to view recent data from the August Family Birth Place at Unity Hospital.

Did other patients have a positive experience?

93.5% of surveyed patients would return to the August Family Birth Place at Unity Hospital. 97% of surveyed patients said they would recommend their Unity Ob/Gyn doctor to a family member or friend.
*2008 data

Do board-certified physicians deliver babies?

Call (585) 368-3000 for a referral to an Ob/Gyn who delivers at Unity Hospital.

Is infant care staff available at any time of day?

Experts in newborn care are on hand 24 hours each day in the August Family Birth Place at Unity Hospital and offer the finest health care for your newborn.

PAIN MANAGEMENT OPTIONS

Is anesthesiology staff available 24 hours a day if you need an epidural?

Anesthesiologists are onsite around-the-clock.

PATIENT SAFETY

What safety measures are used to monitor labor?

Unity Hospital has a computerized fetal monitoring system, which allows physicians and nurses to keep an eye on babies' heartbeats and moms' contractions in real-time throughout labor.

For a referral to an Ob/Gyn who delivers at the August Family Birth Place at Unity Hospital, please call (585) 368-3000.



WHAT TO ASK	UNITY OB/GYN	OTHER
COMFORTABLE SURROUNDINGS		
What types of rooms are available?	Unity Hospital offers quiet, private suites where mothers labor, deliver, and recover all in the comfort of the same room. Suites include private bathrooms with whirlpool bathtubs for mothers to relax.	
Is the environment quiet and relaxing?	An enclosed courtyard complete with walking paths, fountains, and park benches offers a serene setting for all of our patients.	
Are there any extra services to make the hospital stay more comfortable?	Free TV and phone service, VCR, stereo, CD and tape player are available in every room. A microwave and refrigerator are also available in the August Family Birth Place.	
Is there a fee for parking?	Unity Hospital offers FREE parking for patients and visitors every day of the week.	
Does the facility offer tours?	Call (585) 368-4020 to schedule a tour of the Family Birth Place. Or view our online tour at www.unityhealth.org .	
A SUPPORTIVE, FAMILY-FRIENDLY ENVIRONMENT		
What is the policy for having family members in the delivery room?	Each suite in the August Family Birth Place at Unity Hospital is spacious enough to accommodate family members throughout labor and delivery, if desired. For deliveries by C-section, there is a viewing area so family members can see the newborn after delivery.	
Are overnight accommodations available for a spouse/partner or family member?	A roll-away bed is available for one person in each birthing suite so that your spouse/partner or family member can stay with you.	
What is the policy for a baby staying in the room with the mother?	Your baby is welcome to stay in your room with you 24-hours a day. We encourage you to keep your baby with you so that you feel comfortable and confident caring for your infant when you return home. Your baby is welcome to visit our nursery when you need to rest, depending on your wishes.	

WHAT TO ASK	UNITY OB/GYN	OTHER
EMERGENCY CARE		
Is there equipment and staff ready to deal with emergencies?	From a state-of-the-art Emergency Center with private OB treatment rooms, to experienced medical staff and modern equipment in the August Family Birth Place, mother and baby are in good hands. In the rare case that a newborn requires intensive care treatment, Unity Hospital arranges for swift transfer to Strong Memorial Hospital's Neonatal Intensive Care Unit.	
INFANT SECURITY		
What infant security measures are in place?	Unity Hospital follows guidelines for infant security from the National Center for Missing & Exploited Children. Safety features include an electronic infant security system and locked, monitored security entrance. All staff members wear identification badges.	
EDUCATION		
Is there prenatal and post-natal education and support available?	Unity Hospital offers childbirth classes as well as breastfeeding classes and outpatient lactation support for new mothers. For details, visit www.unityhealth.org/classes.asp , or call (585) 368-4006.	
FINANCIAL CONSIDERATIONS & INSURANCE		
What health insurance plans are accepted?	Most health insurance plans are accepted. If you have questions, call (585) 368-4007.	
What if I don't have health insurance?	We provide a Financial Assistance Program to assist individuals who cannot afford to pay for all or part of their health care services. For more information, please call (585) 368-6200.	