

Skilled Nursing Home Quality Checklist

A reference sheet from Unity Health to record your observations and other important information.

Key Feature	Edna Tina Wilson Living Center	Park Ridge Living Center	Unity Living Center	Other	Other
GENERAL					
<ul style="list-style-type: none"> ▪ NY State certified and inspected 	Yes	Yes	Yes		
<ul style="list-style-type: none"> ▪ Services & specialties match health care needs (memory care, pulmonary care, IV therapy, cardiac care, rehabilitation, etc.) 					
<ul style="list-style-type: none"> ▪ Respected, knowledgeable board members, leadership, & medical staff 					
<ul style="list-style-type: none"> ▪ Recommended by doctor, social worker, placement service, family, or friends 					
<ul style="list-style-type: none"> ▪ Maximum number of residents 	122	120	120		
<ul style="list-style-type: none"> ▪ Conveniently located near family 	700 Island Cottage Rd., North Greece	1555 Long Pond Rd., Greece	89 Genesee Street, Rochester		
HEALTH CARE					
<ul style="list-style-type: none"> ▪ Specialties 	Dementia Care, pain control	Transitional care, short-term rehab, pain control	Dementia, behavior challenges, short-term rehab, pain control, complex medical treatments		
<ul style="list-style-type: none"> ▪ Warm, friendly, and respectful interactions among staff, residents, and visitors at all times 					
<ul style="list-style-type: none"> ▪ Residents are well-groomed 					
<ul style="list-style-type: none"> ▪ Staff encourage residents to be independent 					
<ul style="list-style-type: none"> ▪ Food is tasty, meets individual nutritional needs; help is provided when needed 					

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<ul style="list-style-type: none"> Staff respond quickly to calls for assistance and physician is available for emergencies 					
<ul style="list-style-type: none"> What therapies are available? 	Physical, speech, recreational, IV, and respiratory therapy is available	Physical, speech, recreational, IV, and respiratory therapy; peritoneal dialysis; access to hemodialysis	Physical, speech, recreational, relaxation, IV, and respiratory therapy; peritoneal dialysis; hemodialysis access		
<ul style="list-style-type: none"> Care providers 	Doctors, physician assistants, nurse practitioners, nurses, social workers, physical therapists, speech pathologists, recreational therapists, dietitians, housekeeping, religious services staff	Doctors, physician assistants, nurse practitioners, nurses, social workers, physical therapists, speech pathologists, recreational therapists, dietitians, housekeeping, religious services staff	Doctors, physician assistants, nurse practitioners, nurses, social workers, physical therapists, speech pathologists, recreational therapists, dietitians, housekeeping, religious services staff		
<ul style="list-style-type: none"> Staff monitor and respond to changes in eating, habits, and medication 					
<ul style="list-style-type: none"> Use of physical and chemical restraints 	None, unless ordered by a doctor for a specific medical treatment	None, unless ordered by a doctor for a specific medical treatment	None, unless ordered by a doctor for a specific medical treatment		
<ul style="list-style-type: none"> Residents and family are involved in care planning 	Residents & family are encouraged to be involved in care planning and serve on the resident or family council.	Residents & family are encouraged to be involved in care planning and serve on the resident or family council.	Residents & family are encouraged to be involved in care planning and serve on the resident or family council.		

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<ul style="list-style-type: none"> Active volunteer program 	Yes, volunteer coordinator onsite	Yes, volunteer coordinator onsite	Yes, volunteer coordinator onsite		
LIVING SPACE					
<ul style="list-style-type: none"> An inviting and homelike environment State-of-the-art security features 					
<ul style="list-style-type: none"> Outdoor lawn and garden areas 	Large courtyard and picnic area	Large courtyard and picnic area	Large courtyard and picnic area		
<ul style="list-style-type: none"> Personal items are encouraged in rooms Attractive/comfortable common areas 					
<ul style="list-style-type: none"> Is it a safe environment for residents to wander? 	Yes	Yes	Yes		
<ul style="list-style-type: none"> Are there offensive odors? 					
RECREATION					
<ul style="list-style-type: none"> Activities, entertainment, and socialization available 	Daily	Daily	Daily		
FAMILY SUPPORT					
<ul style="list-style-type: none"> Support groups are available 	Alzheimer's group	Alzheimer's group	Alzheimer's group		
<ul style="list-style-type: none"> Visiting hours 	10 am – 8 pm	11 am – 9 pm	11 am – 8 pm		
<ul style="list-style-type: none"> Parking/Transportation 	Free parking. Located on bus line.	Free parking. Located on bus line.	Free parking in garage. Located on bus line.		
FINANCES					
<ul style="list-style-type: none"> Accepted payment methods 	Private pay, Medicare, Medicaid, and most major insurance plans	Private pay, Medicare, Medicaid, and most major insurance plans	Private pay, Medicare, Medicaid, and most major insurance plans		